

Norman Remote Control APP User Guide



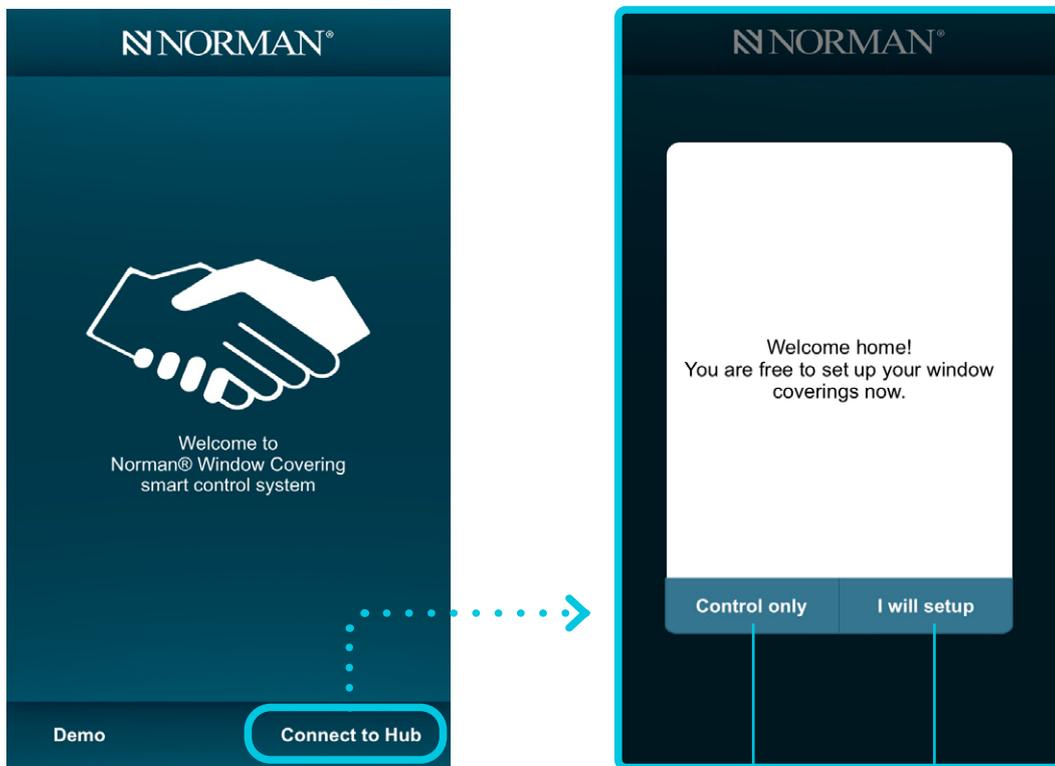
NORMAN[®]

1 Download APP



* The Android version is still under development.

2 Start Screen



Operation Mode **Edit Mode**

| | Operation Mode | Edit Mode |
|---------------------------|----------------------------------|-----------------------|
| Operate window covering | <input type="radio"/> | <input type="radio"/> |
| Activate Scene / Schedule | <input type="radio"/> | <input type="radio"/> |
| Edit Scene / Schedule | <input checked="" type="radio"/> | <input type="radio"/> |
| No. Limitation of Users | Multiple Users | Single User |



When "Edit Mode" is already in use, additional users will go to "Operation Mode" when logging in.

3 Menu

1 Tap the Menu button

2 Enter the Menu screen

Battery Status

Indicates battery power left for all window coverings.

Security Mode

Gives the appearance that someone is home to prevent burglary.

Show Time Mode

Puts on Norman's exclusive show in an impressive atmosphere of natural light and shadow for your entertainment.



Hub Info

- Hub version
- Hub AP Settings

APP Info

- APP version
- Statement

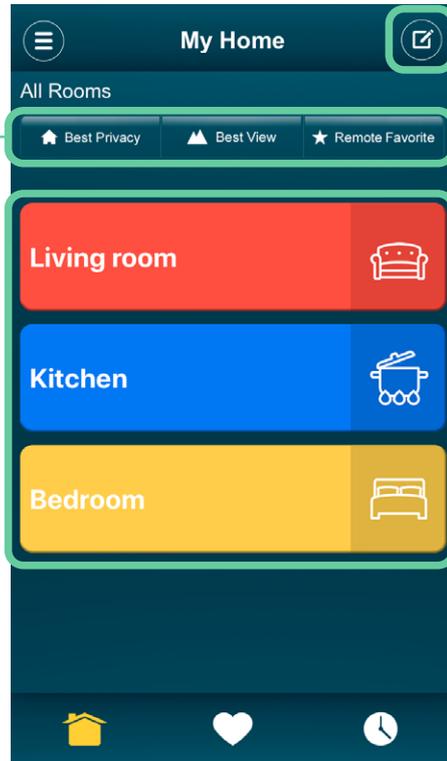


4 My Home

Shortcuts

Operate all window coverings at once to the system's preset setting.

- 🏠 Best Privacy: Close all window coverings at once.
- ⬆️ Best View: Open all window coverings at once.
- ★ Remote Favorite: Operate all window coverings at once to the system's preset Favorite position.



Edit My Home

- Change order of Rooms
- Delete Room



Prior to deleting a Room, you must delete the associated Scene & Schedule first.

Edit Room settings (see p.5)

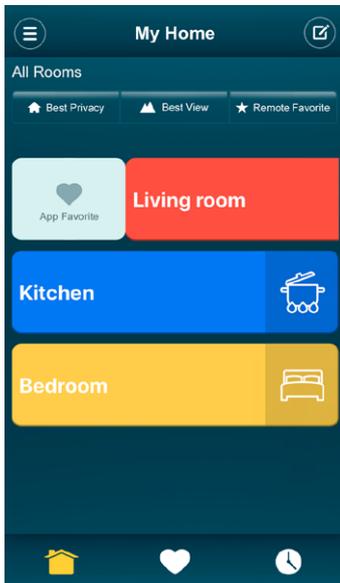
- Change Room displayed
- Change order of window coverings
- Adjust position of window coverings



Swipe the Room right

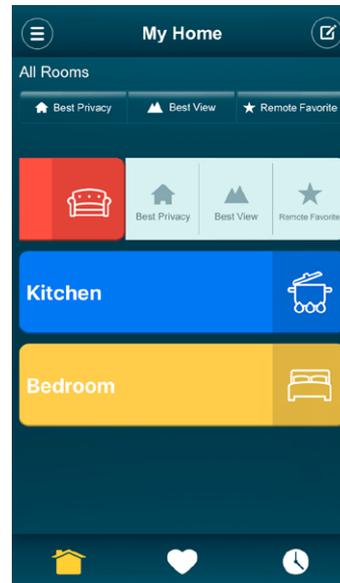
Operate the Room's window coverings to Favorite Scene.

* For editing Favorite Scene, please refer to p.6.



Swipe the Room left

Operate the Room's window coverings to one of the following preset setting.



Edit Room Settings



Change Room Displayed

- Name the Room
- Select Room Color & Icon

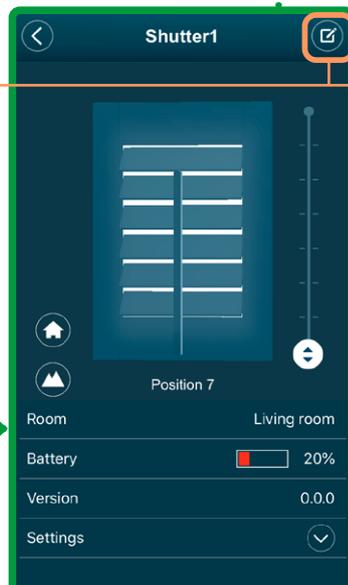
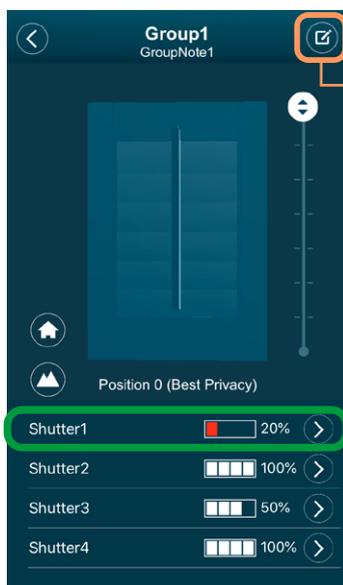
Change order of window coverings



Long press and drag to desired position.

Adjust position of window covering

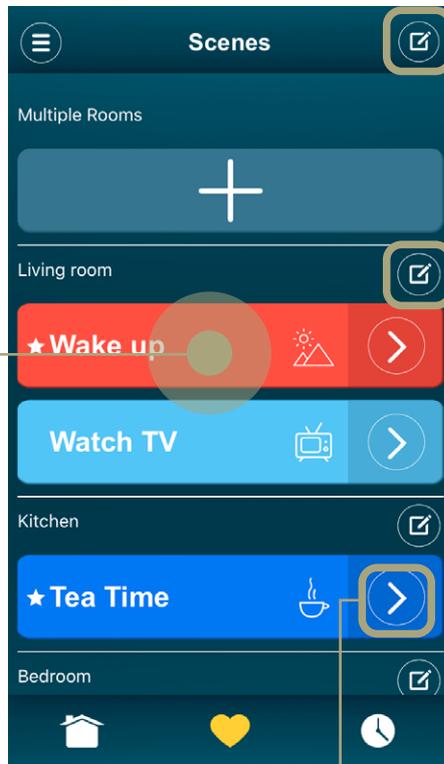
Tap to adjust the grouped window coverings to the same position; or tap to show window coverings in the group, and tap to adjust a single window covering.



In "Edit Mode", tap the Edit button to rename a group of window coverings or a single window covering.

5 Scenes

Tap " ♥ " to enter the Scenes screen.



Scene Settings (see p.7)

- Create Scene
- Create Multiple Rooms Scene
- Delete Scene
- Change order of Scenes

Edit Favorite Scene

Favorite Scene can be activated via "My Home" by swiping the Room right. (see p.4 for details)

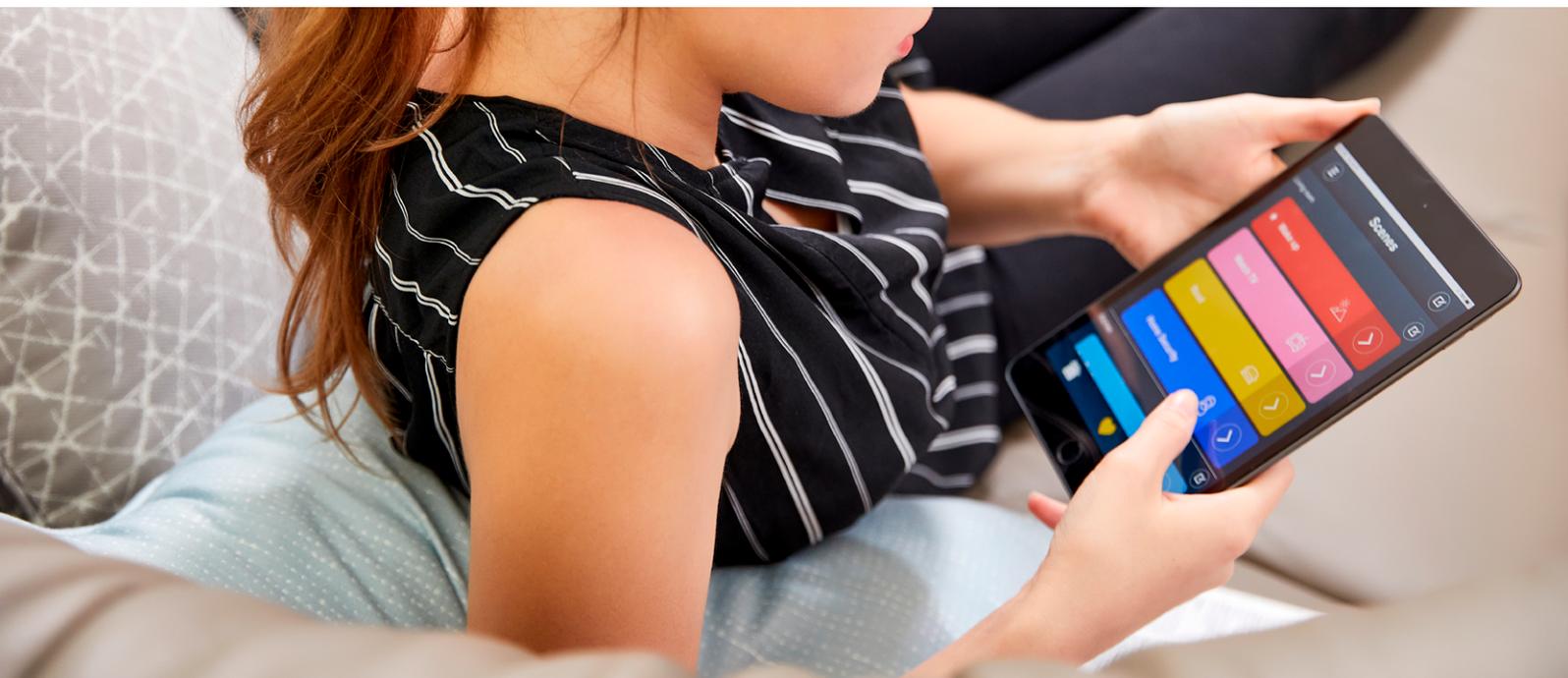


If a Room only has one Scene, it will automatically become the Favorite Scene for the Room.

Activate Scene by tapping it.



Edit a single Scene



Scene Settings

Create Scene



1. Name the Scene & Select a color and icon.



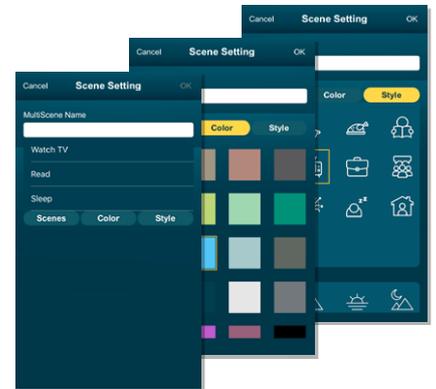
2. Set the position of the window covering for either a single window covering or a group of window coverings.



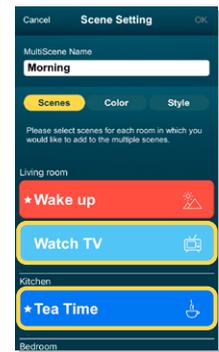
Create Multiple Rooms Scene



Combining desired Scenes from different Rooms.



1. Name the Multiple Rooms Scene & Select a color and icon.



2. Select the Scenes from each room you'd like to combine.

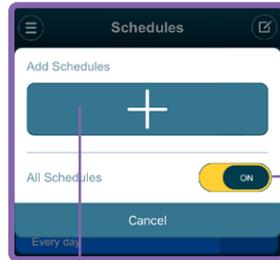
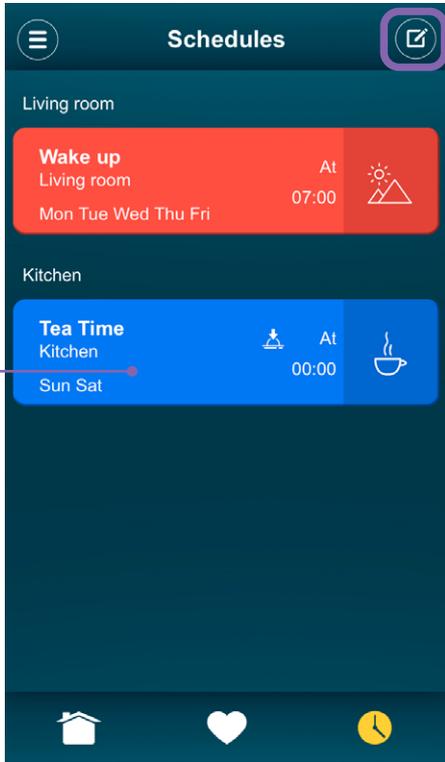
Delete Scene

! The associated Schedule will be deleted and cannot be undone!

Change order of Scenes

6 Schedules

Tap "  " to enter the Schedules screen

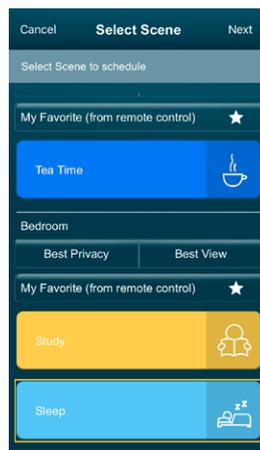


ALL Schedules ON/OFF

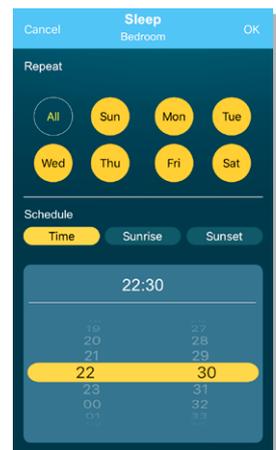
Add Schedules



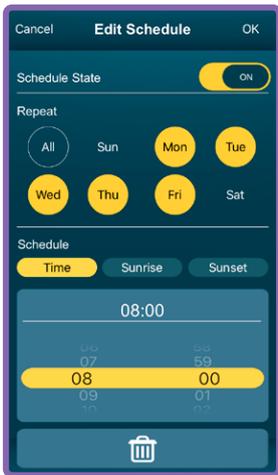
To automatically synchronize schedule according to sunrise and sunset times, make sure smart device's network and GPS are turned on.



1. Select a Scene



2. Select day and time

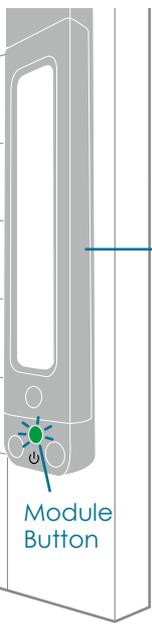


Edit Schedule

- Enable/Disable Schedule
- Select day
- Select time
- Delete Schedule

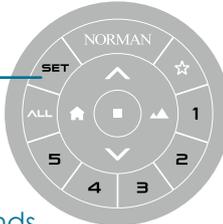
7 Appendix

Appendix-A.
Pair PerfectTilt™ Motor Module To Remote



Initiating module (the 1st time only): Press **Module Button** for 3 seconds. Louvers will calibrate and stop in a horizontal position.

- 1. Initiate Motorization Module's Setup Mode**
Press **Module Button** once. The green light on module will flash.
- 2. Initiate / exit Setup Mode**
Press **SET** for 3 seconds. The white light will flash.
- 3. Include / remove Modules in Group**
Press a Preferred Group **1 2 3 4** or **5** once.
 - (1) Paired: Louvers move up and down once, and LED will blink in green for 1 second.
 - (2) Un-Paired: Louvers move up and down twice, and LED will light in green for 1 second.
 To exit Setup Mode, either press **SET** for 3 seconds or leave remote idle for 20 seconds.



Appendix-B.
Connect Norman® Hub To Home Network

Cable

Connect supplied cable to the ethernet ports on the Hub and router.

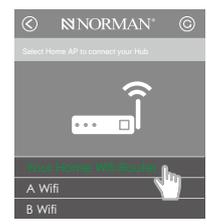


(Preferred & Trouble-Free Connection Method)

Wi-Fi

NORMANHUB password: **norman1974**

- 1. Setting (iPhone/iPad)**
Click NMANHUB icon in smart device's Wifi Settings. Input Hub's password: **norman1974**
- 2. Initiate Norman App**
Click  icon. Select Hub Info item.
- 3. Entering Hub Info item**
Click Home AP Settings icon. Select your property's router. Input your property's router password to finish settings.

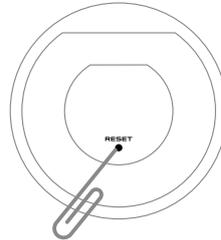


 Your smart device will not be able to connect to the internet temporarily when it is connecting to the NORMANHUB. It will resume once the setting is complete.

Appendix-C. Join Remote To Hub Network

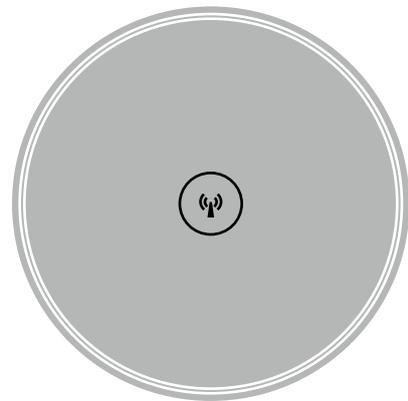
1. Initiate Remote's RESET Mode in close proximity to the Hub

Press remote's **RESET** hole with a paper clip for 1 second. The white light will flash.



2. Initiate Hub's Pairing Mode

Press Hub's  once. The blue lights on remote will flash.



3. Accept Remote

Press remote's  once.

4. Manually Search for Window Coverings

Press Hub's  for 3 seconds and the blue light on Hub will be on. Press Hub's  once. The blue/white light on Hub will flash and revert to a steady white light post searching.



It is recommended to place the Hub in an open area to achieve the best search result. If the APP does not display all window coverings correctly, please repeat step 4 (Manual Search) as necessary.

Experience
Your Incredible Smart
Home System



8 Frequently Asked Questions

* All references to the "APP" and "NORMAN® APP" refer to the Norman Remote Control APP.

1 Question Is the NORMAN® APP free ?

Answer

Yes, the NORMAN® APP is free to download and use, but it needs to be paired with a NORMAN® Hub to function.

2 Question What devices are compatible with the NORMAN® APP ?

Answer

Mobile phones and tablets using iOS are compatible. We recommend using the latest version of iOS for the best user experience. The Android version is still under development, so stay tuned.

3 Question Do I need an internet connection to operate my window coverings ?

Answer

Yes, please make sure your NORMAN® Hub is connected to the internet via Ethernet cable or through Wi-Fi to get the best user experience. Please also ensure you have a stable internet connection.

4 Question Can multiple users log in to the APP simultaneously to operate the window coverings ?

Answer

Yes, the "Operation Mode" allows multiple users to log in and operate the window coverings, but the "Edit Mode" can only be used by one user at a time.

5 Question Upon using the APP, how come my mobile device can no longer connect to the internet ?

Answer

Please check whether your mobile device is connected to the "NORMANHUB" Wi-Fi connection.
If it is connected to the "NORMANHUB" Wi-Fi connection, please refer to [Appendix-B](#) to reconnect your Hub to home Wi-Fi, and your mobile device can resume normal internet access.

6 Question Can I change the Wi-Fi network my NORMAN® Hub is connected to ?

Answer

Yes, please follow the steps below:
(1) Press the NORMAN® Hub button  for 3 seconds until the blue light is on to initiate User Setting Mode.
(2) Next, press the button twice to switch the Hub to AP mode.
(3) Open the Wi-Fi settings on your mobile device, and select "NORMANHUB" option to connect. (password: norman1974)
If you cannot find "NORMANHUB" option, please repeat step (1) & (2).
(4) After connecting to "NORMANHUB", please restart the APP, go to menu  > Hub Info > Home AP Setting, then select the home Wi-Fi network you'd like to use and enter the Wi-Fi password (if any). Now, the Hub is connected to a new network.

7 Question How can I ensure the security of my data without requiring a password to log in to the NORMAN® APP ?

Answer

It is strongly recommended that you set a password for your home Wi-Fi to which the NORMAN® Hub is connected to prevent strangers from using your Wi-Fi domain.

8 Question If I switch to a new mobile device, are my NORMAN® APP settings lost ?

Answer

No, all the APP data is stored in the NORMAN® Hub. The new mobile device only needs to re-download the APP and connect to the Hub to display the existing settings.

9 Question Can I use the NORMAN® APP remotely to operate my window coverings while away from home ?

Answer

No, for security reasons, mobile devices must be connected to the same network as the NORMAN® Hub to operate your window coverings.

10 Question If I leave the house and take my mobile device with me, will the Schedules function start spontaneously ?

Answer

Yes, all Schedules are stored in the NORMAN® Hub. Even if the mobile device is not in the house, the Hub will activate the Schedules according to your set time.

11 Question Will Schedules automatically synchronize to daylight savings time ?

Answer

Yes, when the NORMAN® Hub is connected to the internet, the system will automatically synchronize to daylight savings time.

12 Question What is a "Room" ?

Answer

After users following the steps of [Appendix-C. Join Remote To Hub Network](#), all the setting data in Remote, including the window coverings' group setting data and the position of Remote Favorite ☆, will be transferred to the APP directly and will be displayed as a "Room" on "My Home" screen.

13 Question What is a "Scene" ?

Answer

A "Scene" is a custom preset position for either a single or multiple window covering(s) in the Room to achieve the desired lighting/shading effect. For example, create a "Wake Up" Scene, just activate it with a tap and all the selected window coverings will open to a predetermined position. Even better, use the "Schedules" function to automatically activate the "Wake Up" Scene at a predetermined time - for the ultimate in convenience and comfort.

14 Question What is a "Multiple Rooms Scene" ?

Answer

A "Multiple Rooms Scene" is a combination of Scenes from different Rooms that allow users to activate Scenes around the home at the same time to achieve the desired lighting/shading effect. For example, create a "Watch Movies" Multiple Rooms Scene where all the window coverings in the kitchen and living room are adjusted simultaneously to provide the optimal amount of lighting and privacy for movie watching. It is also possible to use the "Schedules" function to automatically activate it at a predetermined time.

15 Question What is "Security Mode" ?

Answer

"Security Mode" automatically controls your window coverings at preset times to mimic the presence of a person being at home. By changing the position from time to time, your window coverings become a deterrent towards theft, and you can have extra peace of mind. Please note that it can only be activated in "Edit Mode".

16 Question What is "Show Time Mode" ?

Answer

Upon entering "Show Time Mode", your window coverings in a designated room will swing and dance with the APP built-in music for about 90 seconds, so you and your guests can enjoy the atmosphere of light and shadow. Please note that it can only be activated in "Edit Mode". Besides, the "Show Time Mode" performances consume a significant amount of power from your window covering batteries. Please ensure they are sufficiently powered.

17 Question What is the "Calibration" function ?

Answer

"Calibration" is the correction function for window coverings to fix problems of little light gaps or wrong bottom position, which are potential situations after the motor module has been used for a long time.

18 Question How to create a Room ?

Answer

Please follow the steps in **Appendix-C. Join Remote To Hub Network**. After completing the connection between the Remote of the desired Room and the NORMAN® Hub, please restart the APP and connect to the Hub. The newly added room will appear on the "My Home" screen of the APP.

19 Question How to delete a Room ?

Answer

Please note that you must delete the "Scenes" and "Schedules" associated with the Room before deleting the Room. After deleting, please use the Remote set up for the Room to perform the following steps:

- (1) Press the Reset button on the back of the Remote for 1 second; the Remote will start blinking once initiated.
- (2) Long press the Stop button for 3 seconds; The Remote LED will light for 3 seconds after factory reset is completed and return to normal mode.
- (3) Press the Favorite button ☆ to finish deleting the Room.

※ This setting only removes Room data from the APP; the Remote still retains the group setting data of the window covering.

20 Question After I have removed the Room, how do I add the Room back ?

Answer

Please follow the same steps detailed in #18 "How to create a Room ? " to reconnect the Remote of the desired Room to the NORMAN® Hub. After the connection is completed, restart the APP and connect to the Hub. The Room will reappear on the APP "My Home" screen. Please note that data and settings from a previous installation (Scenes/Schedules) will not be saved for the newly added Room, please reset it.

21 Question Can I use the APP to change the group settings of my window coverings ?

Answer

No, the NORMAN® APP is designed with simplicity in mind. To avoid going through the time-consuming process of creating a "Room", it allows users to convert all "Room" settings in the Remote to the APP directly. Therefore, please use the Remote to change the group settings of your window coverings. For detailed information, please refer to **Appendix-A. Pair PerfectTilt™ Motor Module To Remote.**

22 Question After group settings have been changed in the Remote, will the APP display the changed setting ?

Answer

To make the APP display the updated group settings of Remote, please follow the steps below to manually search for window coverings in order to update the re-paired group info.

- (1) Press the Hub button  for 3 seconds until the blue light is on to initiate the User Setting Mode.
- (2) Next, press the Hub button  once again. The blue and white lights will start flashing alternately, indicating that it is searching for window coverings around. The searching process may take 3-5 minutes. Please be patient.
- (3) After the search has been completed, the white light will return to steady on.
- (4) Open the APP and reconnect to the Hub that is, the changed window group status will appear.
- (5) When the APP does not display the changed content correctly, please repeat the above steps (1) - (4).

※ **It is recommended to place the NORMAN® Hub in an open area to achieve the best search result.**

23 Question Why my scheduled Scene did not activate according to predetermined time ?

Answer

It is possible that the NORMAN® Hub is not connected to the network correctly, which may cause the network time to be out of sync. Please follow the steps below:

- (1) Check whether you are having Wi-Fi issues at your home. If it is normal, go to the next step.
- (2) Check the Wi-Fi settings on your mobile device. Does the NORMANHUB option appear ?

If yes, please refer to **Appendix-B. Connect NORMAN® Hub to Home Network** to reconnect your Hub to home Wi-Fi.

24 Question How do I use the APP to check the remaining battery power of each motorized window covering ?

Answer

You can check the remaining power of each motorized window covering in the following ways:

- (1) Each time APP reconnects to the NORMAN® Hub, the system will automatically pop up a reminder, showing those motor modules with a battery level less than 20% or weak signal ones.
- (2) The "Battery Status" in the "Menu" list shows the motor module battery level of all window coverings in each Room. Press the  button, the window covering will raise or tilt down automatically to update and indicate low battery level information.
- (3) Enter a Room in the APP "My Home" screen, and tap  to show the window covering in the group. When there is any motor in a low battery level or no signal, a red warning symbol will be displayed in the upper right corner of the window covering icon. 

※ **If the motor module is running out of power, please charge it with a USB power supply.**